SECURITY & VISITOR SERVICES INTERN

A Security and Visitor Services intern serves as a museum ambassador. In this role, the ambassador assists their supervisor, and other personnel, with the monitoring of museum assets, directing, informing, and providing excellent customer service, to visitors and staff.

DUTIES WILL INCLUDE:

• Provide a safe environment.
• Protect the collection from threats, such as touching of artwork, flash photography, theft, fire; any type of danger.
• Calmly handle emergencies, and report irregular conditions, to appropriate personnel.
• Engage visitors/staff, provide general information about the Museum, and surrounding area.
• Continuous patrolling of the museum includes the outdoors, as well as inside.
• When asked, provide information on exhibitions.
• Assist with events as assigned.
• Operate the Museum’s front desk and provide professionalism at all times.
• Work with security personnel to maintain an orderly, and safe flow, with all museum traffic.

QUALIFICATIONS NEEDED:

• Must enjoy working with the public.
• Ability to work with individuals from a variety of ethnic, cultural, and economic backgrounds.
• Attention to details and sensitivity to the care required by fragile works of art.
• Ability to multitask and be aware of one’s own surroundings.
• Working knowledge of AV technology helpful.

The Johnson Museum of Art values the power of different perspectives to expand and deepen our understanding of art and society. The Museum is an inclusive space and we seek candidates who will contribute to an environment that supports students, faculty, and staff of all identities and backgrounds.